



## First Day of Sales Policy/Lottery System

The i wireless center uses a lottery system for the first day of ticket sales at the Box Office. The lottery has been instituted to provide for the well-being and comfort of ticket buyers, and to provide equal access to everyone to premium event tickets.

The i wireless Center no longer allows overnight camping and ticket buyers are encouraged not to arrive at the i wireless Center until 2 hours prior to an event going on sale.

### Lottery Procedures

- Lottery tickets will be handed out from 90 minutes to 60 minutes prior to an event going on sale.
- Anyone arriving less than 60 minutes prior to the on sale time will not be allowed to take part in the lottery.
- Each ticket-buyer will be provided with one numbered lottery ticket. It is the responsibility of the ticket buyer to obtain their lottery ticket
- The lottery will be conducted 1 hour prior to an event going on sale. Participants must be present with their lottery ticket to take part.
- An i wireless Center representative will randomly draw the number for the first person in line– this will be the only number drawn.
- All other ticket-buyers will line up behind the first in line based on the escalating sequence of numbers. The lowest numbered lottery ticket will line up behind the highest numbered ticket followed by the upward sequence of numbers to that of the first in line.
- Ticket buyers arriving too late to participate in the lottery will be lined up on a first-come, first-served basis behind lottery participants.
- The i wireless Center maintains the right to remove anyone from the line for misconduct. The i wireless Center Box Office is just one of several thousand potential points of sale.

Tickets may also be purchased through Ticketmaster Ticket Centers, ticketmaster.com or Ticketmaster Charge-By-Phone (563/326-1111 in the Quad Cities). Ticket limits may be placed on any given event and may go into effect as late as 5 minutes prior to the on sale. For more information regarding on sale and lottery procedures please call the I wireless Center information line at 309/764-2000.